# How to Assign Unassigned Bills and Notices

Log in to Paytrust.Silverbills.com

1

2 Click the "Documents" tab.

**3** Click the arrow next to "Unassigned."

	Documents		
Monthly Statements			3 >
Unassigned			81 >

Find the bill or notice you would like to assign and click the arrow to the right of the document details.

	Unassigned	
	Please assign these documents to their respective payees as a bill or notic	ce
ł	Q Search	
	Fake_Bill.pdf	
	03/19/2024	,
	Unassigned	
	unassigned_placeholder.pdf	
	01/18/2024	:
	Unassigned	
	unassigned_placeholder.pdf	
	01/13/2024	:
	Unassigned	
	unassigned_placeholder.pdf	
	12/28/2023	
	Unassigned	
	unassigned_placeholder.pdf	
	12/28/2023	:
	Unassigned	
	unassigned_placeholder.pdf	
836-7562	12/28/2023	
paytrust.com	Unassigned	
	unassigned_placeholder.pdf	
2.202403191	12/28/2023	
	Unassigned	

# Assigning Documents with AI

4

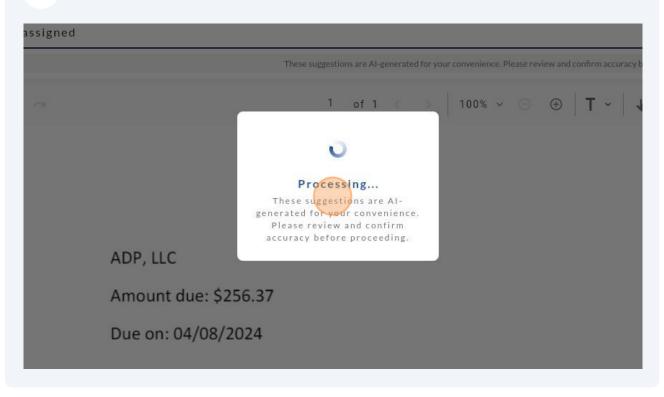
**5** You will be able to see the bill from the window you are assigning.

Click "Suggest" to have our AI program scan your document, apply the document's info to your bill, and assign your bill.

r	← Back	Fake_Bill.pdf	
CR	Fake_Bill.pdf Data Received: March 19, 2024		
	Assign Document		
	Unassigned	~	🗡 Suggest
		These suggestions are AI-generated for your convenience. Please review and confirm accuracy before proceeding.	0
	10 A	1 of 1 < →   100% × ⊙ ⊕   <b>T</b> ×   🖑	<b>\$</b> Д Q
X0-836-7562 t@paytrust.com	ADP, LLC Amount due: \$256.3; Due on: 04/08/2024	,	
1.5.2.202403191			

6 Click "Try Suggestions."

	Introducing! Document Suggestion Feature Enhance your document management with the Suggestion Feature! Our latest feature scans and suggests whether it's a notice or a bill. It's like having a personal assistant for your paperwork.	<ul> <li>⊙ ⊕   T ×   ₩</li> </ul>
ADP	These suggestions are AI-generated for your convenience. Please review and confirm accuracy before proceeding.     Try Suggestions	
Due	on: 04/08/2024	



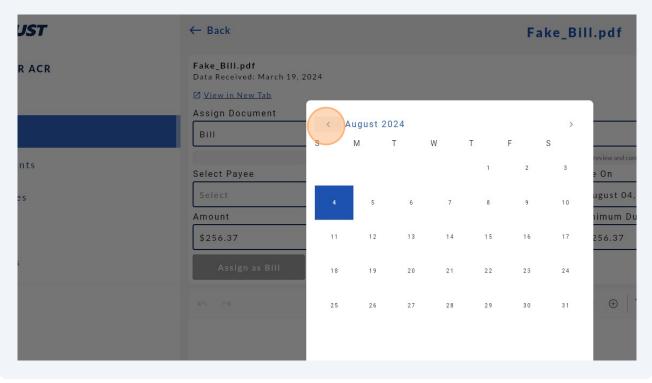
#### 7 Wait for the AI system to read your document, this may take a minute or two.

8 You will find information for the document added to newly populated fields above your statement.

r	← Back	Fake_	Bill.pdf		
CR	Fake_Bill.pdf Data Received: March 19, 2024				
	View in New Tab				
	Assign Document				
	Bill			✓	
		These suggestions are AI-generated for your convenience	. Please review and confirm accuracy before proceeding.		0
	Select Payee		Due On		_
	Select	~	August 04, 2024	t	<b>1</b>
	Amount		Minimum Due (optional)		_
	\$256.37		\$256.37		
	Assign as Bill				
	is a	1 of 1 < > 100%	- ○ ⊕   T -   <b>₩</b>	Ф П	٩
)0-836-7562	ADP, LLC				
t@paytrust.com	Amount due: \$	256 37			
1.5.2.202403191	Amount due: 5	230.37			
	Due on: 04/08	/2024			

Ŵ	Please note: Sometimes the AI will not be able to detect all details in your document correctly, please always review the information provided carefully before assigning, and edit any information that requires updating.
9	If you would like to change any info for the details of the bill, click into the field. To change the dollar amounts, you would type the correct dollar amounts into the field. For adding or changing the "due on" date, click the calendar icon to bring up the calendar and add the correct due date.
	∽ × Suggest
ed for your	convenience. Please review and confirm accuracy before proceeding.
	Due On
	✓ August 04, 2024
	Minimum Due (optional)
	\$256.37
>	$100\% \sim \bigcirc \oplus  \mathbf{T} \cdot  $

10 You can shuffle through the months by clicking the arrows at the top of the calendar on either side of the month.



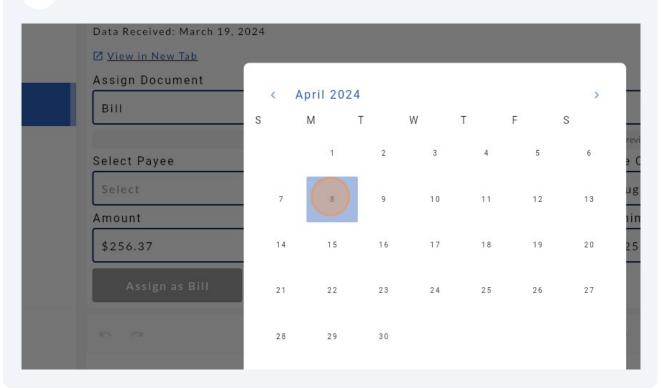
# 11 You may change to the year-view by clicking on the name of the month at the top of the calendar in blue.

Now, you will be able to select the month for the year below, or toggle through the years with the arrows at the top of the calendar.

To go back to month view, click one of the months in the year, or click "Today" at the bottom left corner of the calendar to return to today's date.

PAYTRUST	← Back			Fake_Bill	.pdf
BRR ACR	Fake_Bill.pdf Data Received: March 19, 2	2024			
7 Bills	View in New Tab				
Payees	Assign Document Bill	2024		>	
Documents	Select Payee	Jan	Feb	Mar	review and confirm accuracy before pro
) Messages	Select				ugust 04, 2024
Help	Amount \$256.37	Apr	Мау	Jun	1imum Due (optional) 256.37
Settings	Assign as Bill	Jul	Aug	Sep	
🔓 Roster					⊕   T ~   <b>₩</b>
		Oct	Nov	Dec	
→ Log Out		TODAY Clear		Apply	
1-800-836-7562	ADP,	, LLC			

#### **12** Once you've found the appropriate month, click the date to select the due date.



### **13** Click "Apply" at the bottom right

4	15	16	17	18	19	20	256.37
11	22	23	24	25	26	27	
!8	29	30					⊕   T ~   <b>₩</b>
DDAY	Clear					Apply	
lue: \$	\$256.3	7					
4/08	/2024						

#### **14** If the AI was unable to select the correct payee, click into the "select payee" field.

Fake_Bill.pdf Data Received: March 19, 2024	
Z <u>View in New Tab</u>	
 Assign Document	
Bill	
	These suggestions are AI-generated for
Select Payee	
Select	
Amount	
\$256.37	
Assign as Bill	
	1 of 1 $\langle \rangle$

# **15** The drop down menu will display a list of your payees. Please wait a few seconds for the list to load.

Here you can select a payee from the list that populates, search for the payee in the search bar at the top and click on the correct payee, or create a new payee to assign the bill to using the grey button to the left of the search bar, labeled "add a payee".

Z <u>View in New Tab</u>				
Assign Document				
Bill			~	🏸 Sugg
These sugge	tions are AI-generated for your convenience. Ple	ease review and confirm accuracy before p	roceeding.	
Select Payee	[	Due On		
Select	~	April 08, 2024		
	**Payees			-
Add a Payee Q Search				
Name (ascending) 🗸			Show Hidden Payees	¢ [
	2			

**16** In this case, I will search for the payee account you would like to assign the bill to.

(There is a separate tutorial for adding a payee which you can refer to for creating a new payee).

Bill	
Onland David	These suggestions are AI-generated for your convenie
Select Payee	~
	<b>#</b> Payee
Add a Payee Q Search	
Name (ascending) 🗸	
ADP, LLC 2028	
Adrian Echevarria	

**17** The search menu will update and filter out unnecessary payees based on the info entered in the Search bar. Find the payee you're looking for in the list of payees and click on that payee to select.

Note: You can also turn hidden payees on from this menu on the toggle to the right at the top of the listed payees. If more than a few payees have the same names, you will be able to scroll through the list to pick the correct payee.

← Back	Fake_Bill.pdf	
Fake_Bill.pdf Data Received: March 19, 2024		
Z View in New Tab		
Assign Document		
BIII		∽ 💛 Suggest
These sugg	testions are Al-generated for your convenience. Please review and confirm accuracy before proceeding.	0
Select Payee	Due On	
Select	✓ April 08, 2024	Ð
	#Payees	
Add a Payee Q ADP		
Name (ascending) 🗸	Show Hid	den Payees
ADP. LLC 2028		>
PNC BANK C/O ADP INC		>
Amount due: \$256.37 Due on: 04/08/2024		

### Once all details have been filled out correctly, click "Assign as Bill"

Bill	
	These suggestions are AI-generated for your convenience. Please review and confirm accuracy before proceeding.
Select Payee	Due On
ADP, LLC	✓ April 08, 2024
Amount	Minimum Due (optional)
\$256.37	\$256.37
Assign as Bill	
	1 of 1 < >   100% ∨ ⊙ ⊕   <b>T ∨</b>   <b>4</b>
ADP, LLC	
ADP III	

### Click Confirm once you're sure.

These suggestions are AI-generated for your con Payee		Due On	
LC	Are you sure you want to assign this document as a bill?	pril 08, 2024	
7	Once confirmed, the document will be listed as an unpaid bill in the Pay tab on the Bills page or in the Payee page under Current Bills.	nimum Due (optio 256.37	
ign as Bill	Confirm		
	Cancel	⊕   T ~	

Made with Scribe - https://scribehow.com

20 You will be brought to a confirmation screen. Where you can view how the bill was assigned, view the bill in a new tab, or navigate to another menu.

← Back	Fake_Bill.pdf	
Fake_Bill.pdf Data Received: March 19, 2024		
View in New Tab		
Bill ADP, LLC 2028 Total Due: \$256.37 Minimum Due: \$256.37 Due On: April 08, 2024 Autopay: Off		
View Payee		
View Bills		
Go to Documents		

## **Assigning Documents Manually**

21 Follow steps 1-4 of this manual, if you haven't done so already.

22 If you do not want to use the AI program to sort your document for you, instead of clicking "suggest," you may select the drop down menu on the top of your document.

← Back	Notice.pdf	
Notice.pdf Data Received: March 25, 2024		
I View in New Tab		
Assign Document Unassigned		✓ ✓ ✓ Suggest
Unassigned		~ 0
Bill		Ф Д О.
Notice		

23 Select "Bill" or "Notice" depending on how you want to assign your document.

- Back	Notice.pdf
Notice.pdf Data Received: March 25, 2024	
2 <u>View in New Tab</u>	
Assign Document	
Unassigned	
Unassigned	
Bill	
Notice	

**24** If you select "Bill," complete the fields that populate below, for more information on how, please refer to steps 9-18 above.

Notice.pdf Data Received: March 25, 2024		
View in New Tab		
Assign Document		
Bill		✓ 🔑 Suggest
	These suggestions are Al-generated for your convenience. Please review and confirm accuracy before proceeding.	0
Select Payee	Due On	
Select	✓ Select	<b>1</b>
Amount	Minimum Due (optional)	
0.00	0.00	
Assign as Bill		
	i strict s inner u construction	• • • • • •

**25** Once all mandatory fields have been completed, you will see the "Assign as Bill" turn blue. Click this to assign the bill manually.

Bill	
	These suggestions are Al-generated for your convenience. Please review and confirm accuracy before proceeding.
Select Payee	Due On
Verizon Online	✓ March 29, 2024
Amount	Minimum Due (optional)
\$34.00	\$0.00
Assign as Bill	
6. 7	1 of 1 < > 100% < + T

26 If you selected "notice," for your document, there will be a place to assign the notice to a payee. Click the drop-down arrow to select your payee from the list.

Steps 14-17 go through the process of selecting a payee more in-depth.

<b>2</b>	Notice.put	
pdf ceived: March 25, 2024		
in New Tab		
Document		
e		✓ 🥕 Suggest
	These suggestions are Al-generated for your convenience. Please review and confirm accuracy before proceeding.	0
Payee		
1		~
ssign as Notice		
4). 	1 of 1 < >   100% $\checkmark$ $\odot$ $\textcircled{O}$   T $\checkmark$	¢ 🛛 🔍

27 You may search for your payee in the search bar as well, once you've clicked the drop down arrow.

Notice.pdf Data Received: March 25, 2024		
View in New Tab		
Assign Document		
Notice		🗸 📈 Suga
	These suggestions are Al-generated for your convenience. Please review and confirm accuracy before proceeding.	
Select Payee		
Verizon Online		
	**Payees	
Add a Payee		
Name (ascending) 🗸		Show Hidden Payees
CAREFIRST BLUE CROSS BLUE SHIELD		

**28** Click on the payee you would like to assign the notice to:

Notice.pdf Data Received: March 25, 2024		
View in New Tab		
Assign Document		
Notice		✓ 🛛 🏄 Sug
These sugg	stions are Al-generated for your convenience. Please review and confirm accuracy before proceeding.	
Select Payee		
Verizon Online		
	#Payees	
Add a Payee Q Blue		
Name (ascending) ~		Show Hidden Payees
Name (ascending)		Show Huden Payees
CAREFIRST BLUE CROSS BLUE SHIELD		

### **29** Click "Assign as notice".

Data Received: March 25, 2024

View in New Tab

Assign Document

Notice

Select Payee

CAREFIRST BLUE CROSS BLUE SHIELD

Assign as Notice

5 0

1 o

These suggestions ar

30	You will see the following confirmation once you've manually assigned your bill or notice, and be able to navigate back to documents, view your payees, or view your bills. Back
	Duch.
Da 2 No	otice.pdf ta Received: March 25, 2024 <u>View in New Tab</u> otice REFIRST BLUE CROSS BLUE SHIELD6917
	View Payee
	View Bills
	Go to Documents

# Viewing Assigned Notices

**31** If you want to view your notice in the Payee account, click on "Payees".

sazcob abrefgob	Your bills and documents, all i
J Bills	Monthly statements
	Unassigned
Payees	
🔀 Documents	
♠ Messages	
Settings	

## **32** Click on or search for and then select the Payee Account.

()	PAYEES
fgob	Q Search
	Name (ascending) 🗸
	Abel Heating N/A
	Bank of America 9335
	Bank of America 8123
	BlueCross BlueShield of MN 9761

## **33** On the page for the payee, click the arrow next to "Notices".

Account No. (Lat 4 Digit)         Statipa		Nickname Abel Heating	
Initial         Series           Alise         Series           Series         Series           Alise         Series           Series         Series	abrefgob	Account No. (Last 4 Digits)	
dim       initial       initial         Actions       initial       initial			
Atom       المرابة         Atom       المرابة <td></td> <td></td> <td>Set Up &gt;</td>			Set Up >
inderine ( المعادية على المع المعادية على المعادية على			
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Field Bit       Image: Contrast Bit Bit         And Heating       Bit         And Heating       Bit         Statistical Bit			
inder Seiter Sei			
Corrent linit       First         And Marine Dir Statistic       First         Concoled Provent       First         And Hanine First National Director       Efficience         Corrent linit       First National Director         And Hanine First National Director       Efficience         Corrent Joint       First National Director         And Hanine First National Director       Efficience         Corrent Joint       First National Director         Statistication for Exploration       Efficience         Corrent Joint       First National Director         Statistication for Exploration       Efficience         Corrent Joint       First National Director         Statistication for Exploration       Efficience         Corrent Joint       First National Director         Statistication for Exploration       Efficience         Corrent Joint       First National Director         Corrent Joint<			
And Had High Stock on 373 We will be a first balance of the Lakes _ 1103 Check of Difference of D			
steeling base of the Lake 1233 Advised for the Lake 1			Paul
Scheduled Payments       Entry         Abil Nating       Entry         Diable and Entry 2010/2013       Entry         Scheduled for 12/2010/2013       Entry         Diable and Entry 2010/2013       Entry <tr< td=""><td></td><td>\$200.00</td><td>Fay</td></tr<>		\$200.00	Fay
Abel Haxing       Effett       Effett       State		View bill	File Bill
First Nicous Data of the Lakes1133       \$10.00         Acti Reating       \$10.00         Cit Bata		Scheduled Payments	
Abi Hating     Edit       Chi Bank, 4125     Edit       Scheder der 100/2023     Edit       Abi Hating     Edit       Chi Bank, 4125     Edit       Scheder der 100/2023     Edit       Abi Hating     Edit       Scheder der 100/2023     Edit       Abi Hating     Edit       Scheder der 100/2023     Edit       Abi Hating     Edit       Scheder der 100/2023     Edit       Scheder der 10		First National Bank of the Lakes1183	Edit \$10.00
Status		Abel Heating	Edit
Cit Bask 4255     5100       Stedelet for 12/04/2023     Edit       Stedelet for 12/04/2023     Set Up >       Set Up >     On >       Off >		Citi Bank4125 Scheduled for 12/01/2023	\$12.12
Steadland for 12020233       Filt National Bask of the Lakes1183       Edit 5100         Steadland for 120002033       Set Up >       Image: Set Up >         Image: I		Citi Bank4125	Edit \$1.00
First National Back of the Laks		Scheduled for 12/02/2023	Edit-
On > Off >		First National Bank of the Lakes 1183	\$1.00
On > Off >			
Off >			Set Up >
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Off >			On >
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			UTT >
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1 >			
1 >			
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Pay

**34** Click on the notice you want to view, and a pdf file of the document will pop up in a new window.

PAYTRUST.	<u> - Back</u>	
sazcob abrefgob	ABEL HEATING • Notices	
📕 Bills	Q. Search	
👫 Payees		
Documents Messages	show_document_pdf_file_Redacted.pdf	This month
🏟 Settings		
[→ Logout		

## **Viewing Assigned Bills**

**35** You can find your newly assigned bills in the "Bills" section of the portal, either under the "Pay"tab(if not on autopay) or under the "Scheduled" tab if the payee is on autopay.

Q Search	
РАҮ	SCHEDULED
Total Selected: Make a Payment	
ADP, LLC \$1.00	Overdue Amount  \$1 Select
Overdue March 13, 2024 : Options View Bill	
ADP, LLC \$1.00 Overdue March 14, 2024	Amount O Start Da