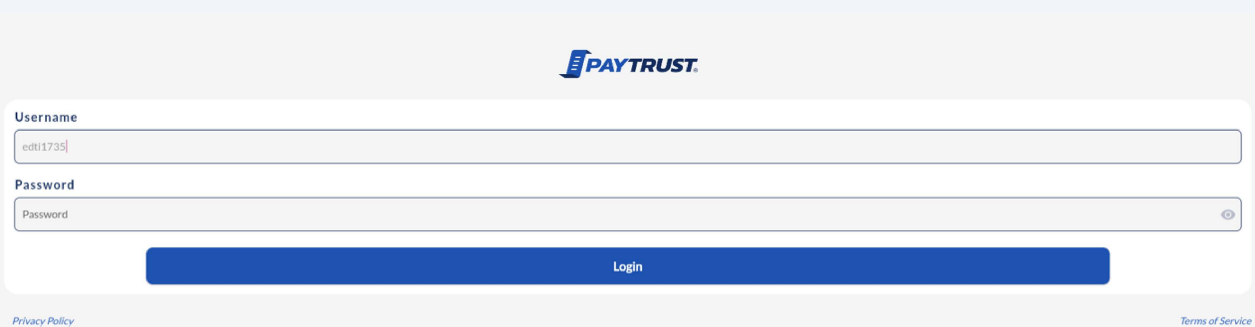


Logging In to the New Paytrust Client App

1 Go to www.paytrust.silverbills.com

2 You will be directed to the login screen.



The screenshot shows the Paytrust login interface. At the top center is the **PAYTRUST.** logo. Below it are two input fields: "Username" containing the text "edt1735" and "Password" with a toggle icon on the right. A blue "Login" button is positioned below the password field. At the bottom left, there is a link for "Privacy Policy", and at the bottom right, there is a link for "Terms of Service".

3 Click here if you would like to view the Paytrust Privacy Policy.

Password

 *Privacy Policy*

4

Click here if you would like to view the Paytrust Terms of Service.

A screenshot of a web form. It features a white background with a light gray border. At the top, there is a text input field. Below it is a gray horizontal bar with a small eye icon on the right side, likely representing a password field. At the bottom of the form is a prominent blue button with rounded corners.

Terms of Service

Logging In

5 Enter your username

Username

piaugav

Password

Password

6 Enter your password.

Username

piaugav

Password

Password

7 Click Login



Form with three input fields and a Login button.



First Time Portal Users: Upon entering your login info, you will need to re-enter your username, and provide the last 4 digits of your Social Security number along with your year of birth in order to move forward. You will then be prompted change your password in order to access your online account. (see [How to Reset Your Password](#) starting at step #3 for the full tutorial).



Form with three input fields and a Submit button.

Username
edti1735

Last 4 digits of SSN
Last 4 digits of SSN

Year of birth
Year of birth

Submit

- 8 Returning Portal Users:** For additional security, you will be prompted to send a verification code to a registered email address or phone number on file.



Verify your identity

Select the method through which you'd like to verify your account.

Email

Text Message:

(XXX) XXX-5879

(XXX) XXX-5328

Send code

- 9** Select where you would like the message sent and click "Send code".

Verify your identity

Select the method through which you'd like to verify your account.

Email

Text Message:

(XXX) XXX-5879

(XXX) XXX-5328

Send code

- 10** Check you email or phone text messaging app for the 6 digit code.

11 Enter the code into the token verification window.



Token Verification

Verify your identity by entering the code sent.
The token is valid for 5 minutes.

254781|

Verify

Time left 04:45

12 Click verify.



Verify

Time left 04:45



Important: You will have 5 minutes to enter your code before it expires and you will need to start the process of logging in again.