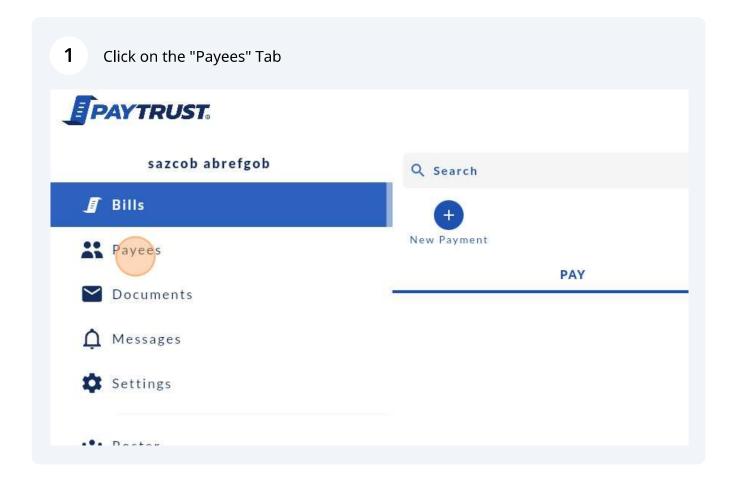
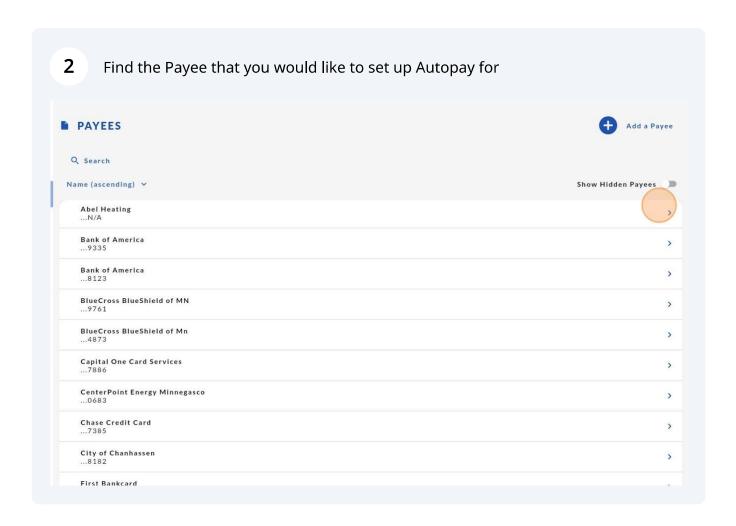
# **How to Set Up and Edit Autopay Rules**

## **SETTING UP AUTOPAY**





Below "Settings" click the arrow next to "Autopay". Before setting up autopay, you 3 will find Autopay toggled to "Off". If autopay is "On" that means your account is already on Autopay. To edit the Autopay settings, click the arrow next to "On." **ABEL HEATING** Payee Information Edit Nickname Abel Heating Account No. (Last 4 Digits)
\*\*N/A Settings Set Up > eBills Off > Autopay Notices 0 > Filed Bills 0 > Is hidden 100 Remove payee

To turn Autopay on, toggle the button on right side of the page.

\*\*Back\*

Abel Heating (...N/A)

Pry Automatically

You will see this pop up window to select an operation. All operations will be explained in the steps outlined below.

Abel Heating (...N/A)

Pay Automatically pay the full or minimum amount due when a bill is received.

Pay in Response to Bill

Schedule autopay at regular intervals.

Recurring

Create a personalized autopay rule.

My Own Rule

Choose to save the bill without making a payment.

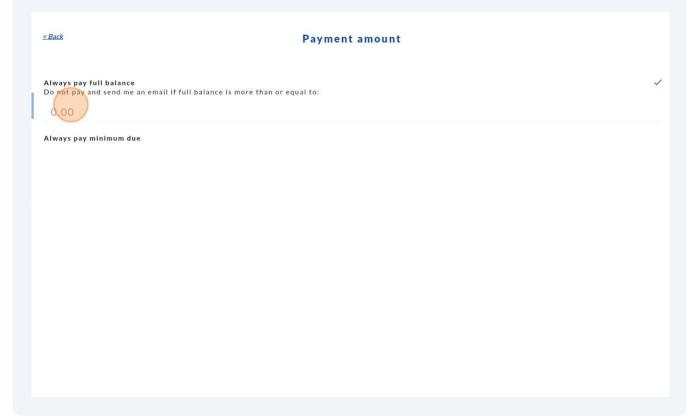
Pay Nothing

Cancel

- If you Click on the first option: "Pay in Response to a Bill", your automatic payments will be made based on the data pulled from an uploaded bill in the payee's account.

You have the option to pay the full balance of each bill or the minimum balance only (for bills in which this is a possibility, for example: credit card bills, loan payments, property taxes, etc.)

Whenever you select an option from any of these menus, you will see a check mark appear next to this item to show that it has been selected. In this case, you will also see another box pop up to enter a payment limit.



The amount entered in this box is the dollar amount limit that you set for automatic payments made to this payee. If the full balance of your bill is equal to or higher than this amount, it will not get paid and you will receive an email notification that payment will be cancelled unless action is taken.

You will then need to make the payment manually in the "pay" section of the bills tab and you might consider increasing the bill limit for future payments if you are likely to receive a bill that exceeds your limit again.



If you choose to have your autopayment set for a minimum balance only, you will still need to set a dollar amount limit for the full statement balance.

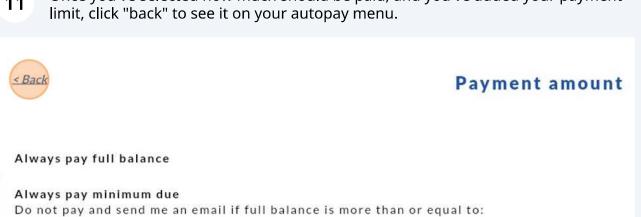




Please be advised that the billing limit for the "Always pay minimum due" option is also determined by the *full balance* of the bill.

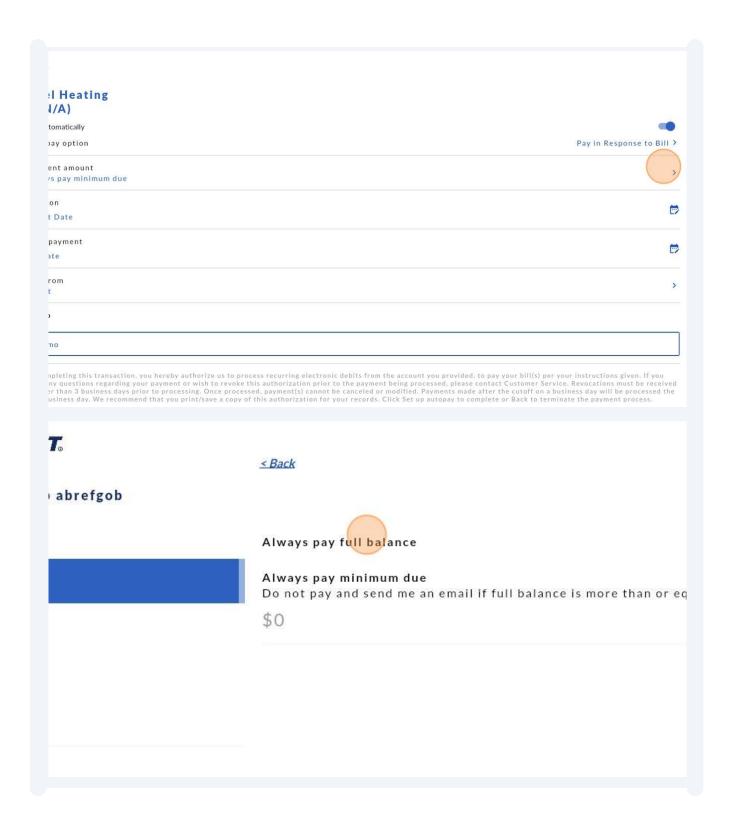
Example: If you set up autopay to make minimum balance only payments - typically falling around \$100, but your full statement balance is usually around \$1000, then entering \$200 as a limit in this case would mean that most of your invoices will not get paid automatically. This is because your full balance (of around \$1000) would be higher than your limit of \$200.

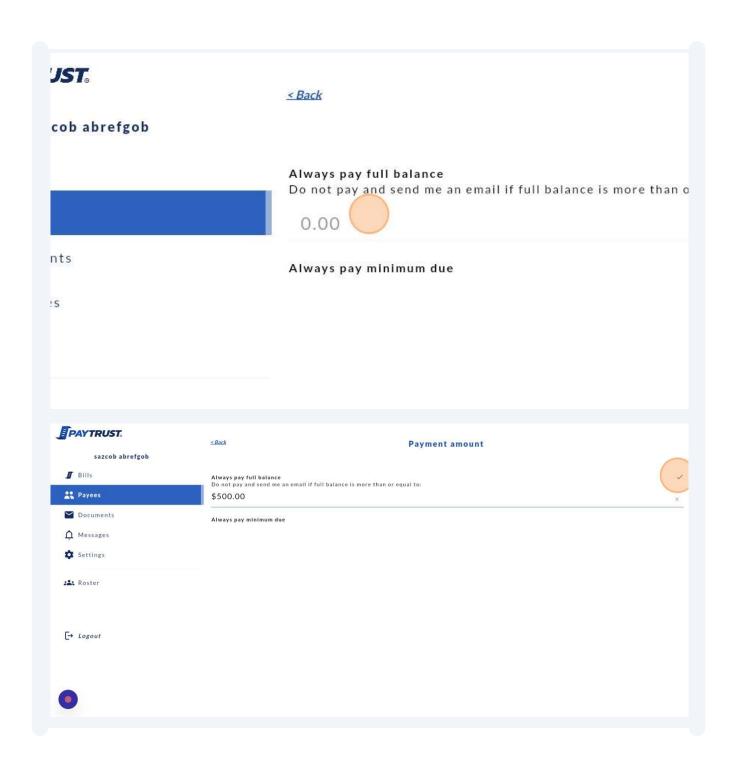
Once you've selected how much should be paid, and you've added your payment 11 limit, click "back" to see it on your autopay menu.

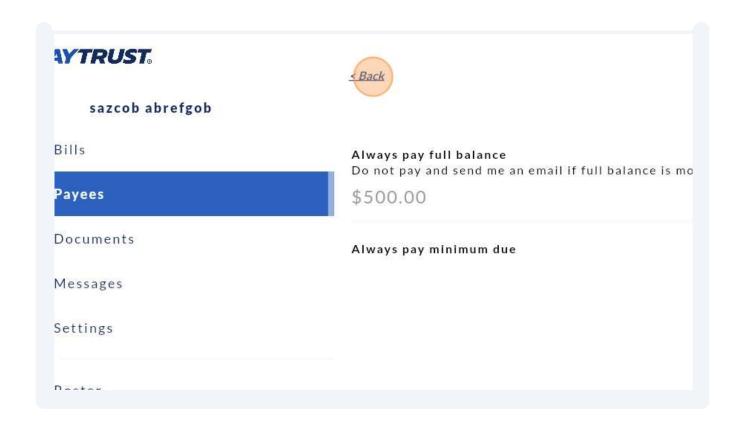


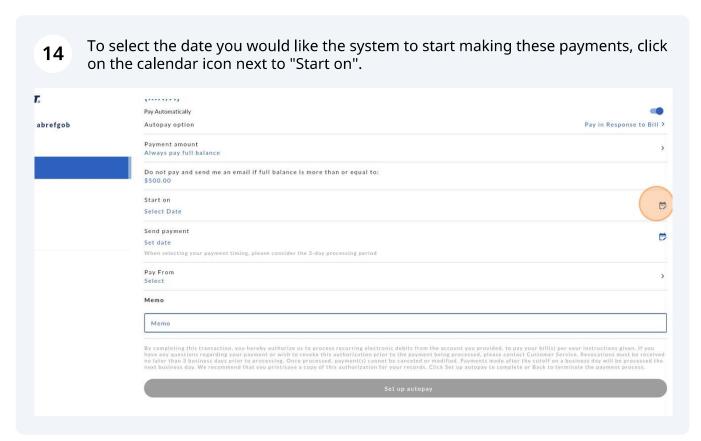
12 You will see the option you selected under "payment amount" PAYTRUST. Abel Heating sazcob abrefgob (...N/A) Pay Automatically Autopay option 2 Payees Payment amount Always pay minin ■ Documents Start on △ Messages Settings Send payment Pay From Select Memo Memo [→ Logout

If you change your mind or want to edit this in the future, you can click the arrow 13 again to choose a different option or update the balance limit.





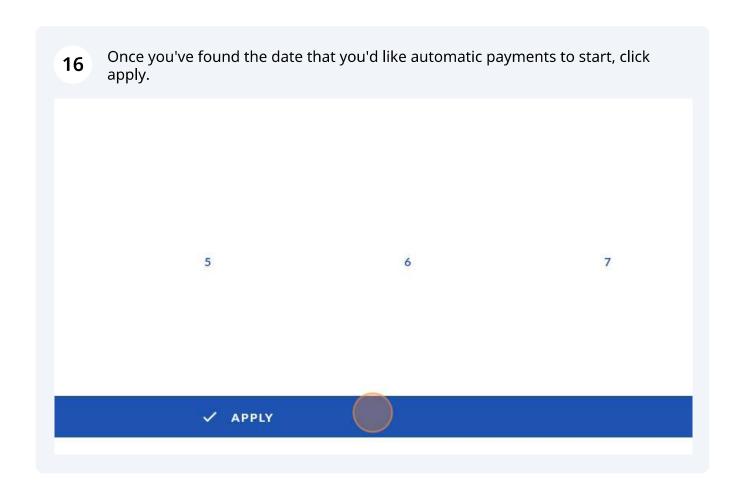




A Calendar will be pop up, and you can scroll through the calendar to select the date that you would like this autopay rule to start on.

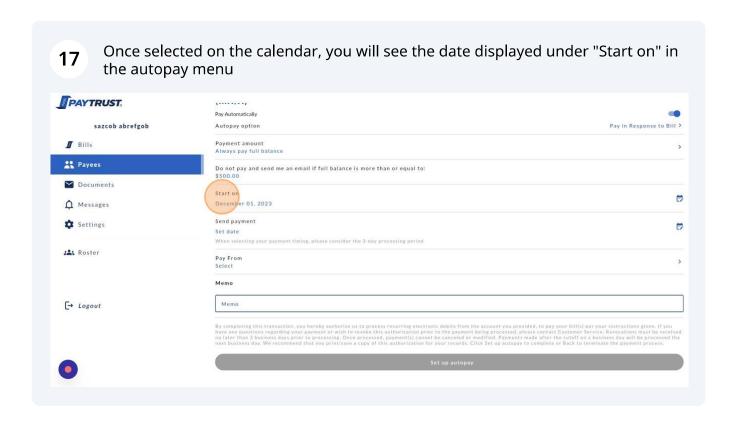


(i) You will need to be sure that the date you select is one in the future.





Please note that depending on when you set up autopay for a particular account, payments might not start until the billing cycle after the date selected. Therefore, it is always a good practice to check that payment is displayed in the "Scheduled" section of the "Bills" tab a few days before the first automatic payment should process. If you do not see the scheduled payment for the first billing cycle, you may consider paying your current balance manually and checking for the scheduled payment at the next billing cycle to ensure autopay has been set up properly.



To set a date that payment gets sent to the payee each billing cycle, click the calendar next to the "send payment" option.

To set a date that payment gets sent to the payee each billing cycle, click the calendar next to the "send payment" option.

To set a date that payment gets sent to the payee each billing cycle, click the calendar next to the "send payment" option.

Payment amount Always pay full balance

Do not pay and send me an email if full balance is more than or equal to:
\$500.00

Start on

December 01, 2023

Send payment

Set date

When selecting your payment timing, please consider the 3-day processing period

Pay From Select

Memo

Memo

Memo

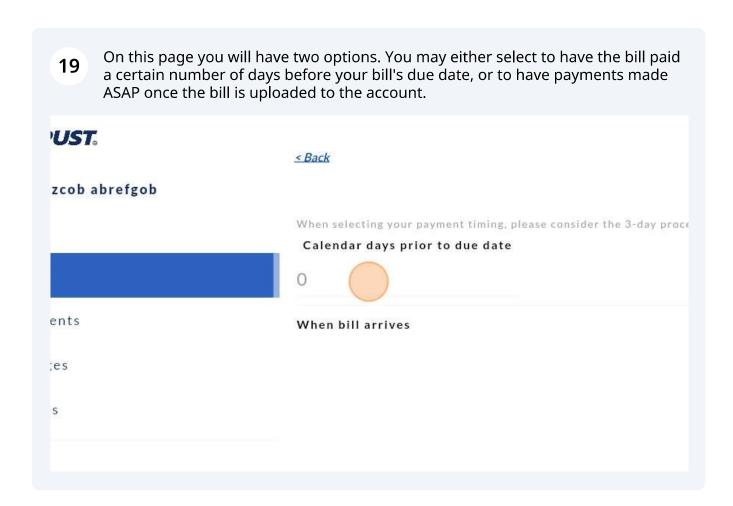
Memo

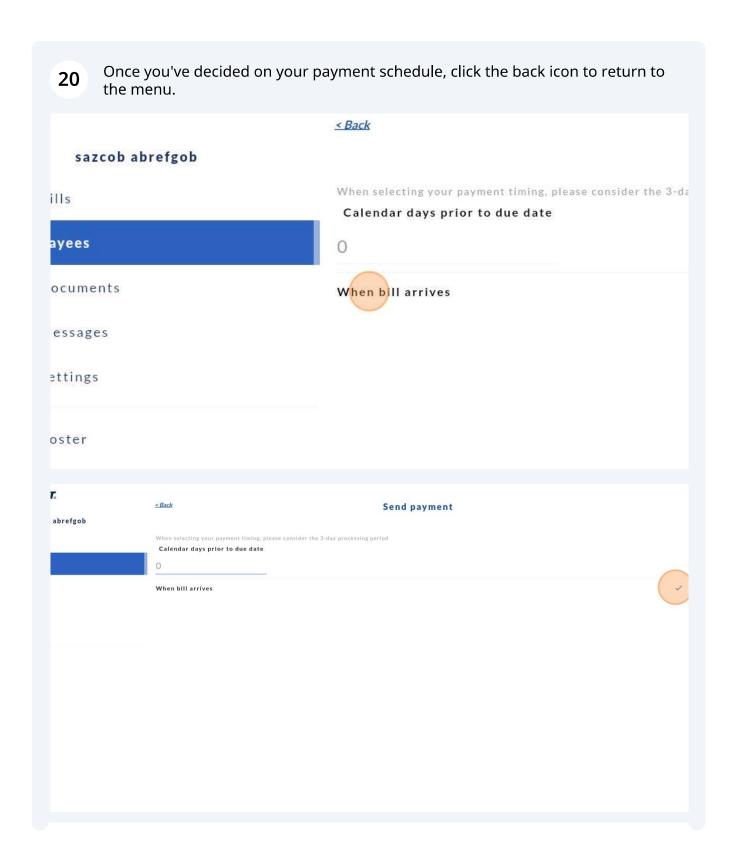
Memo

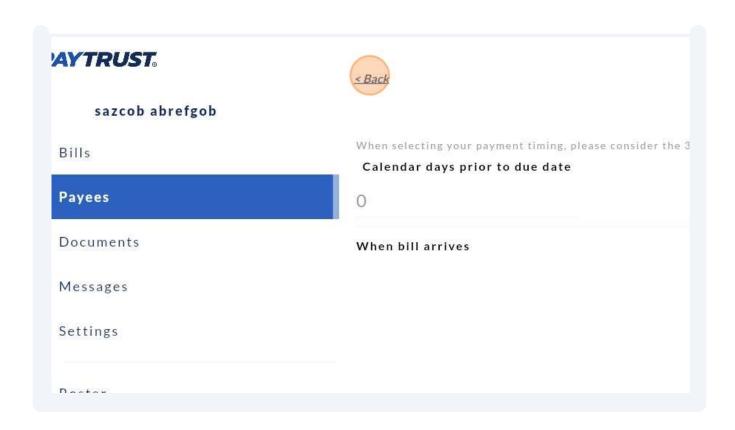
Memo

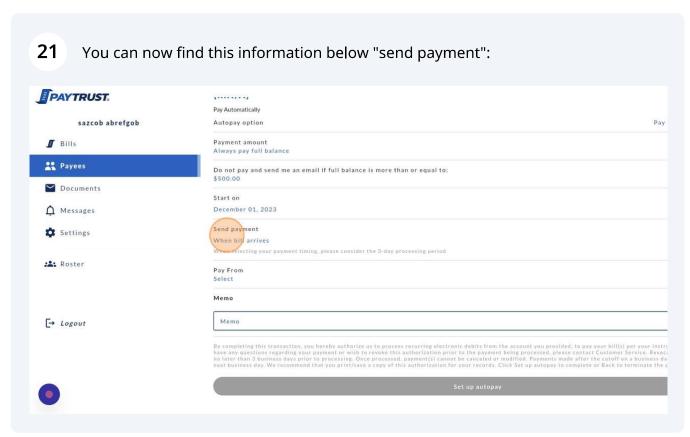
Memo

Set completing this transaction, you hereby extherire us to process recurring dictronic debits from the account you provided, to pay your hill() per year instructions given. If you have any questions regarding your payment or risk to revake this authorization prior to the payment by the payment of the pa









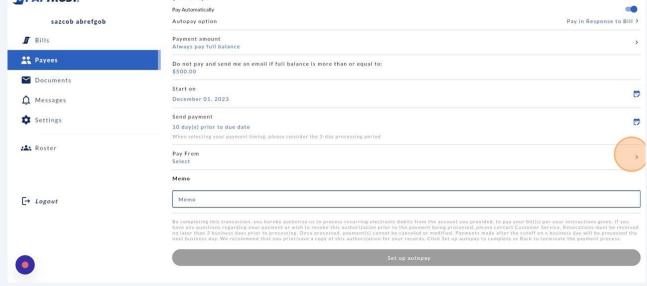
Next, click the "pay from" arrow to choose the funding account that will be used to make this automatic payment.

Pay Automatically

sazcob abrefgob

Autopay option

Payment amount

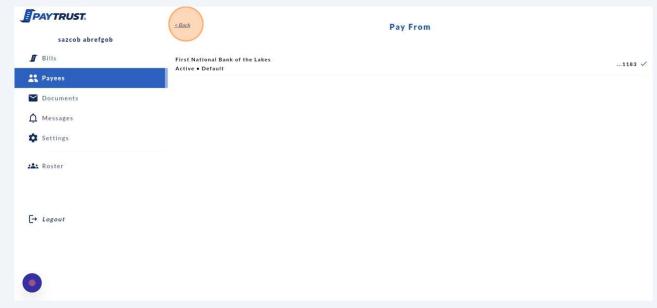


You will be taken to a page where you will see a list of your funding accounts. you must click on the funding account that you want to use for the automatic payments.

In the below example, you will see that although this client has only 1 funding account, the account will still need to be selected before continuing on with the set up of automatic payments.



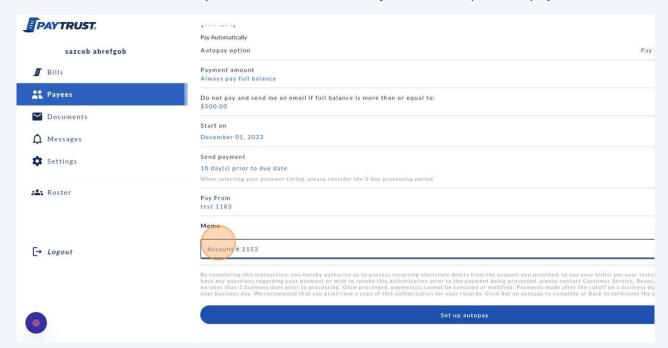
Once an account is selected, you will again see a green check mark next to the last four digits of the account number. Select "back" to return again to the main autopay menu.



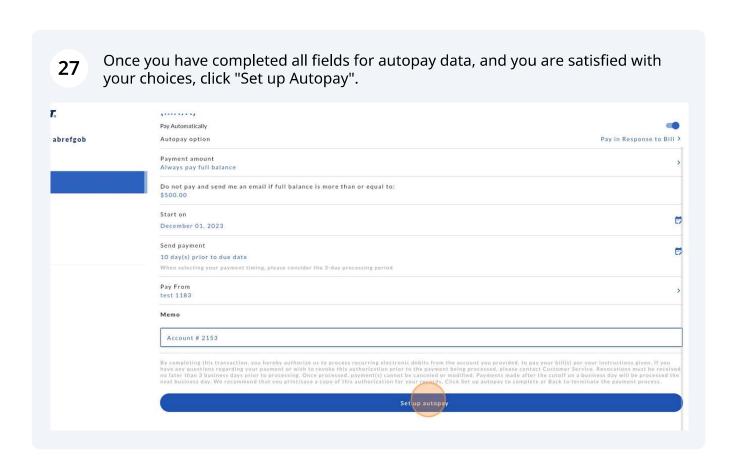
25 Once you return, you will see your funding account selected. PAYTRUST. ,...., Pay Automatically sazcob abrefgob Autopay option Pay in R **■** Bills Payment amount Always pay full balance Payees Do not pay and send me an email if full balance is more than or equal to: \$500.00■ Documents ♠ Messages December 01, 2023 Settings 10 day(s) prior to due date Roster Memo [→ Logout Memo

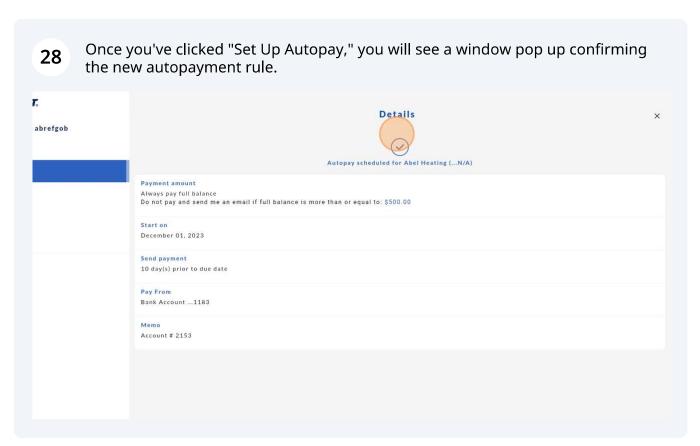
You may add a memo that will display on all checks or ACH deposits in the memo box, simply click in the window underneath "memo" and type the info you would like to include on all automatic payments for this payee moving forward.

Note: Memos are optional and not necessary in order to process payment.

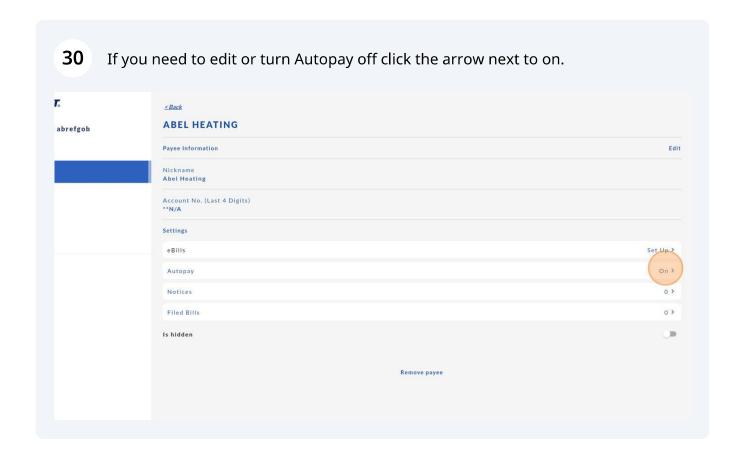


The memo you compose will be used for all automatic payments moving forward (unless you edit or remove it later on). As such you may want to include static account information, such as the account or policy number here. You may also want to refrain from entering data that will change with each billing cycle such as an invoice number or date, so you won't have to update the memo with each bill. However, you can include any info you want in the memo, as long as it doesn't exceed the character limits.





Once you're finished viewing, you may click the "x" at the top right corner to exit 29 the window and return to the Payee Page. PAYTRUST. Details sazcob abrefgob (~) 22 Payees Payment amount
Always pay full balance
Do not pay and send me an email if full balance is more than or equal to: \$500.00 ■ Documents ♠ Messages Start on December 01, 2023 Settings Send payment 10 day(s) prior to due date : Roster Pay From Bank Account ...1183 [→ Logout Memo Account # 2153 





(i)

If instead, you wish to change your autopay rules, you may do so by following the same setup steps above for any section you would like to change.

# **EDITING AUTOPAY RULE**

If you would like to change the way in which an automatic payment is made, click the arrow next to "Autopay Option".

If you would like to change the way in which an automatic payment is made, click the arrow next to "Autopay Option".

Abel Heating (...NA)

Pay Automatically

Autopay option

Payment amount
Always pay full balance

Do not pay and send me an email if full balance is more than or equal to:
\$500.00

Start on

December 01, 2023

Send payment
10 dayls prior to due date

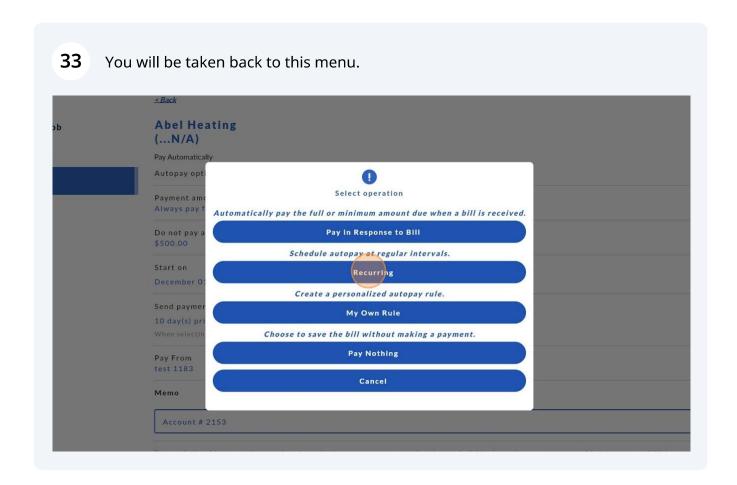
When setting your payment timing, please consider the 3-day processing period

Pay From
test 1183

Memo

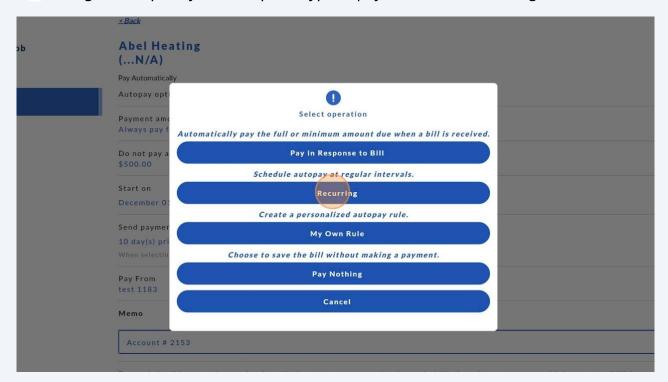
Account # 2153

By camplesting this transaction, you berefy authorize us to process recorring decitored dable from the account you provided, to pay your hills) pay your instructions given. If you of this fair than 3 buliness day, you reconsisted the next business day, We recommend that you grid/have a casy of this authorization for your records. Click Sat up autopy to complete or flext to trenistate the payment process.



#### **SETTING UP RECURRING PAYMENTS**

**Recurring Payments** are payments made automatically of the same amount at a regular frequency. To set up this type of payment, click "Recurring."



You can set up recurring payments for any Payee, and you do not need a statement to make it work. You will need to select a fixed amount to pay, the frequency of the payments, whether to continue payments indefinitely or stop on a date or after a set number of payments, and choose which funding account will be used for this payment stream.

First, you will need to enter a fixed payment amount. This is the amount that will be paid each time, regardless of a billing amount balance.





#### Recurring Payments are usually set up for Payees when:

- you do not receive statements from a Payee but want to make regular payments (landscaper, family member or charity);
- when the balance does not fluctuate from bill to bill (mortgage or car payment);
- if you have a level payment plan (utility or medical bills); or
- you want to consistently pay more or less than the minimum or balance due

Once you've entered your fixed amount, you will select the "start on" date for the same way you would for automatic payments in response to a bill (see steps 14-17 above).

Ridgeview Clinics (...0863)

Pay Automatically

Autopay option

Fixed amount
\$50.00

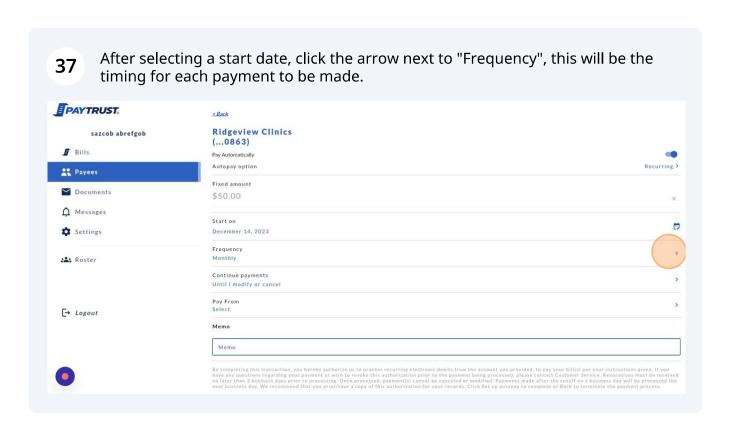
Start on
Select Date

Frequency
Monthly
Continue payments
Until I modify or cancel

Pay From
Select
Select

Pay From
Select

Pay From
Select



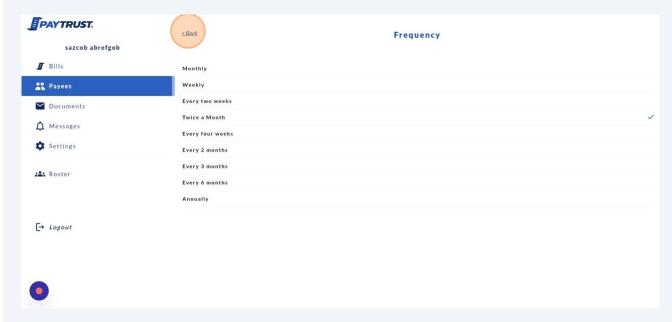
Memo

Select the frequency for which you would like your payments to be made. Payment will be sent out starting at the date you chose earlier and will be paid in regular intervals based on this selection.

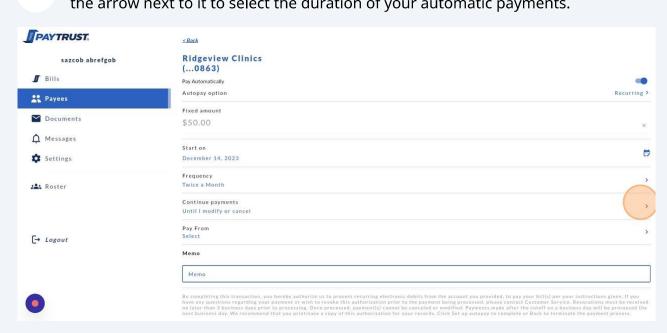


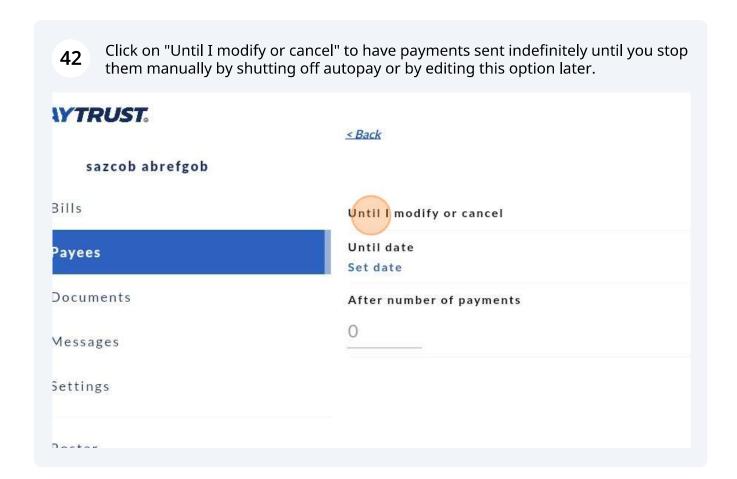
In this example, I would like my \$50 payment to be sent to my payee twice a 39 month, so I will select twice a month for my payment frequency. sazcob abrefgob Monthly Weekly ees Every two weeks uments Twice a Month sages Every four weeks ings Every 2 months Every 3 months ter Every 6 months

Once your selection is complete, you will see a check mark next to the option you chose, and you can then click "back" to return to your previous menu.



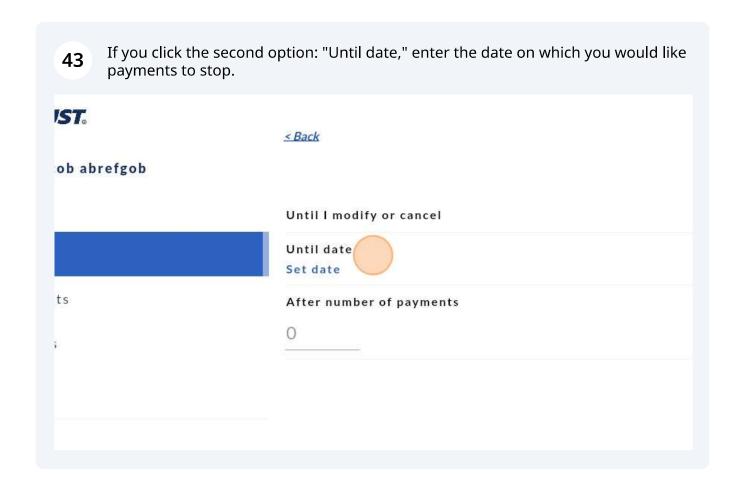
Continuing down the list, you will see the "Continue Payments" section. Click on the arrow next to it to select the duration of your automatic payments.







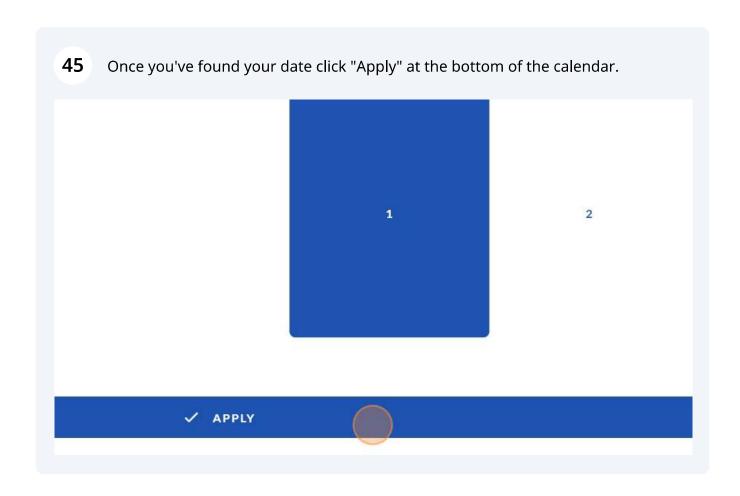
Please note: "Until I modify or cancel" is the default option, so if you do not click on the arrow to change this option in the main menu before setting up autopay, payments will be sent regularly until you cancel or change the settings.

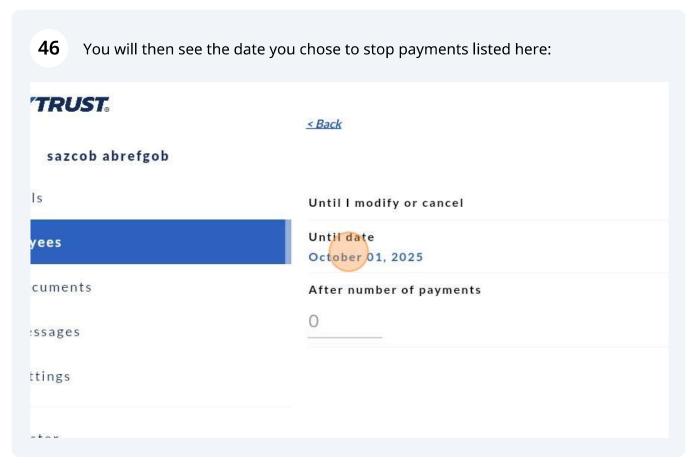






Please pay attention to what month and year you are on when scrolling through the calendar so as to select the correct date.







Tip: You may decide to choose this option for bills that will have a fixed amount due for an extended period of time, but that will change after that amount of time has passed.

For example, your auto insurance may require the same amount to be paid each month up until your annual policy renewal, at which point you may decide to opt for a different plan, or your rates may change.

You may also choose to use this option for items such as car or mortgage payments, as you know that the total balance will be paid off by a certain date.



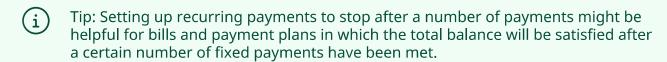
Example: I may choose to have \$50 sent every two weeks for the next 50 payments, after which the recurring payments will stop. In my example, I will recieve a notification as I approach the 25th month of payments (2x/month for 50 payments), that my autopay/recurring payment is expiring.

Until date
Set date

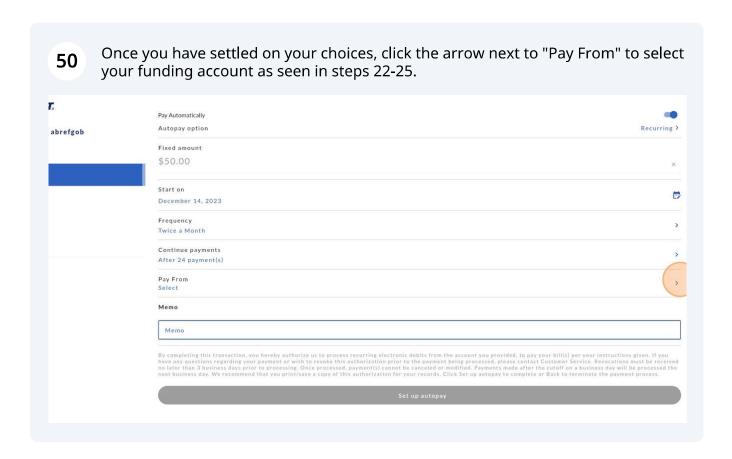
After number of payments
50 ×

ges

gs



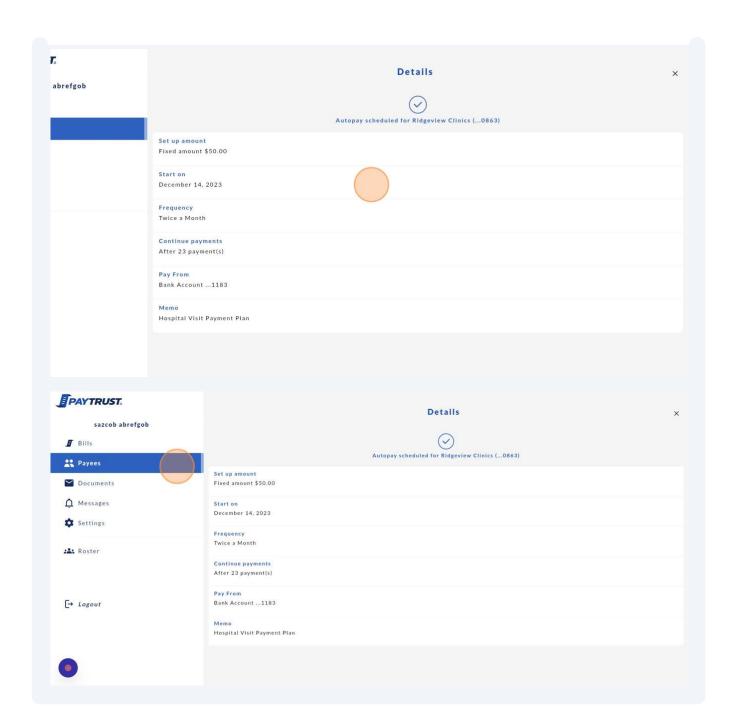
For example, if you have a car loan that you know will be completely paid off in 2 years if you keep making regular monthly payments, you may choose to have the same amount paid at a monthly frequency set to stop after 24 payments have been made.



Coi	ntinue payments
Aft	er 24 payment(s)
Pay	y From
tes	t 1183
Ме	emo
F	Hospital Visit Payment Plan
hav no l	e any questions regarding your payment or wish to revoke this authorization prior to the payment be later than 3 business days prior to processing. Once processed, payment(s) cannot be canceled or mo
hav no l	completing this transaction, you hereby authorize us to process recurring electronic debits from the e any questions regarding your payment or wish to revoke this authorization prior to the payment be later than 3 business days prior to processing. Once processed, payment(s) cannot be canceled or most business day. We recommend that you print save a copy of this authorization for your records. Click
hav no l	te any questions regarding your payment or wish to revoke this authorization prior to the payment be later than 3 business days prior to processing. Once processed, payment(s) cannot be canceled or most business day. We recommend that you print save a copy of this authorization for your records. Click
hav no l	te any questions regarding your payment or wish to revoke this authorization prior to the payment be later than 3 business days prior to processing. Once processed, payment(s) cannot be canceled or most business day. We recommend that you print save a copy of this authorization for your records. Click

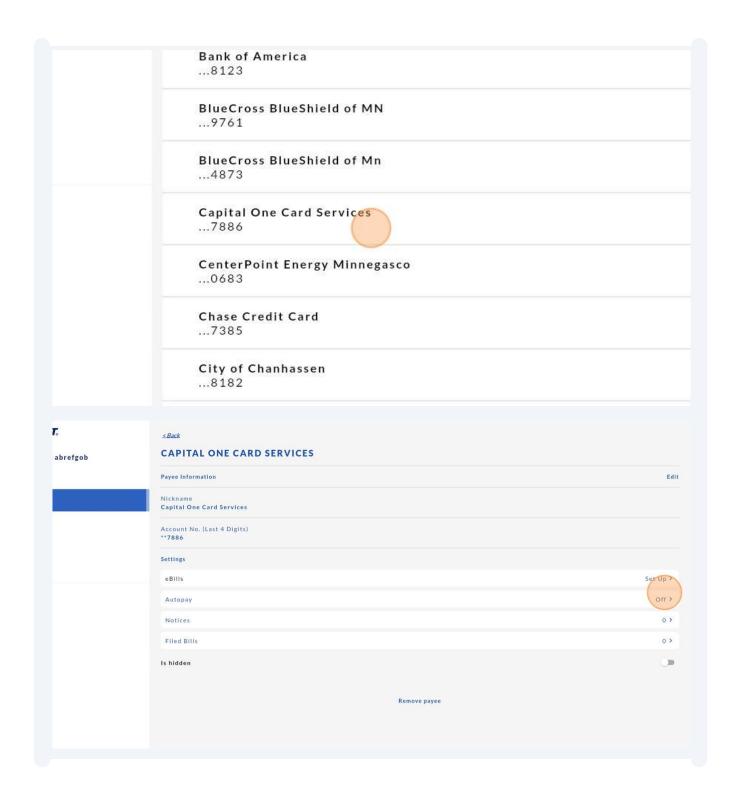
reby authorize us to process recurring electronic debits from the account you provided, to pay your bill(s) per you ment or wish to revoke this authorization prior to the payment being processed, please contact Customer Service processing. Once processed, payment(s) cannot be canceled or modified. Payments made after the cutoff on a busyou print/save a copy of this authorization for your records. Click Set up autopay to complete or Back to termin

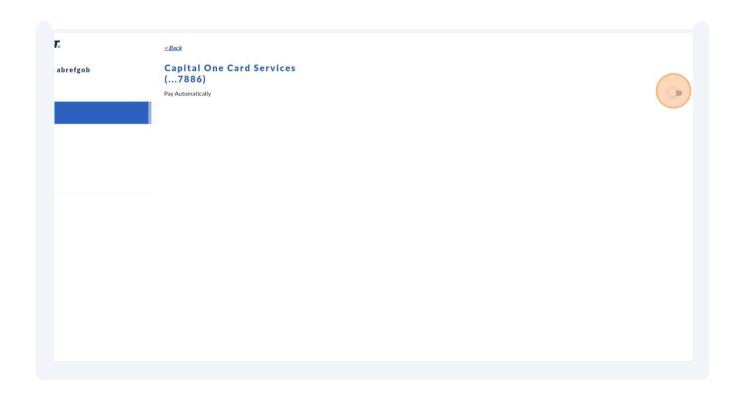
Set up autopay



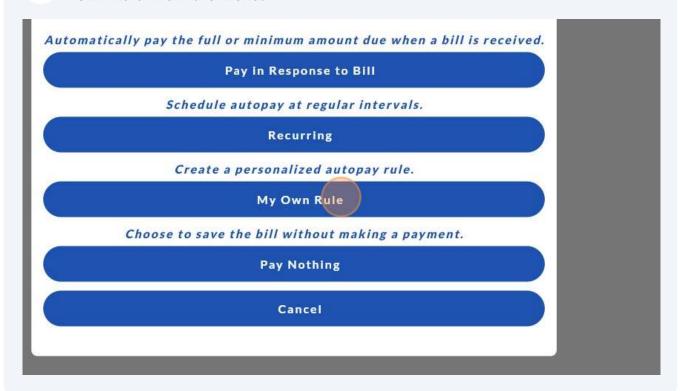
#### **SETTING UP A CUSTOM AUTOPAY RULE**

Now, we'll set up a Custom Autopay Rule for a new Payee:





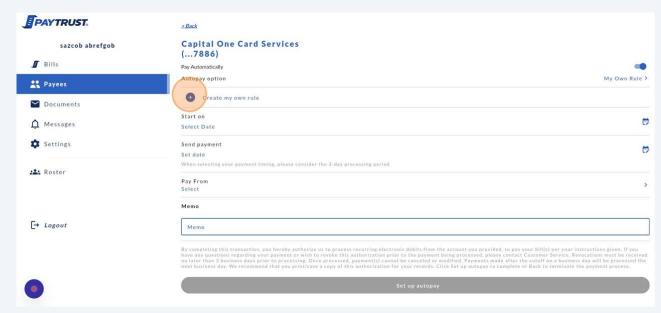
If you want to create a customized autopay rule for a specific Payee, select "My Own Rule" from the menu.



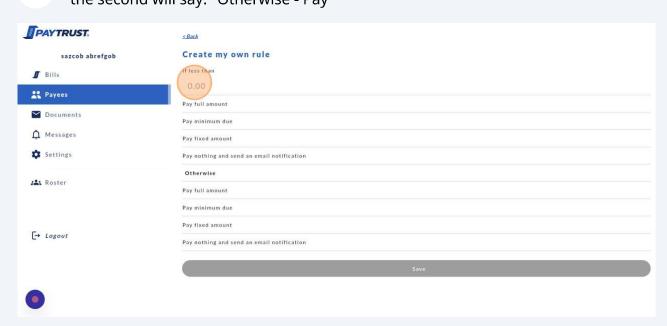
i

Note: This option works best on payments in which you receive a regular bill, such as ebills and mailed bills, because the custom rules are contingent upon the balance due for a bill that is uploaded to your account.

You will see under "Autopay options", "Create My Own Rule." Click the plus sign to start setting the parameters for your new rule.

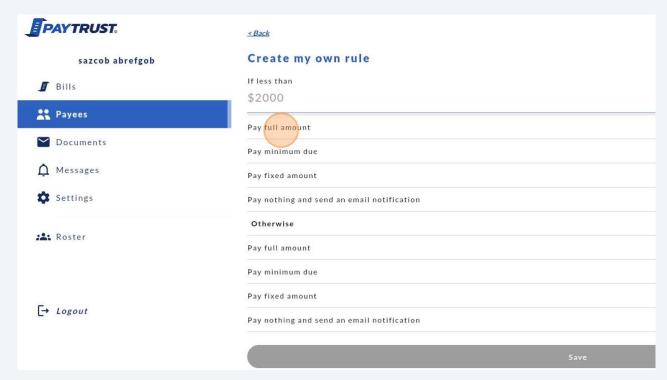


You will see two sections on this page: the first section will say "If less than - Pay":, the second will say: "Otherwise - Pay"



To make your own rule, you will set a dollar limit for a bill or payment in which anything less than a certain amount is paid in a certain way and anything equal to or higher than that amount will be paid in a different way.

For this example, I will set my rule so that if a bill is less than \$2,000, Paytrust will automatically send the full amount from the funding account I will choose.



59 Once this option is clicked, you will see a check mark next to it. PAYTRUST. Create my own rule \$2000 22 Payees Pay full amount Pay minimum due ♠ Messages Pay fixed amount Settings Pay nothing and send an email notification Roster Pay fixed amount [→ Logout Pay nothing and send an email notification

Next, I will jump to the "Otherwise" section to choose how I would like the payment to be made for any bills that meet or exceed the \$2,000 limit I entered above. In this case, if the bill is over \$2,000, I would like the minimum balance due to be paid.

Pay fixed amount

Pay nothing and send an email notification

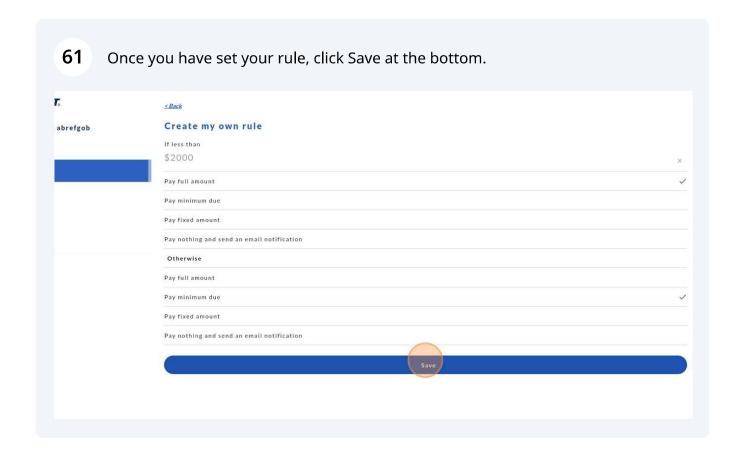
Otherwise

Pay full amount

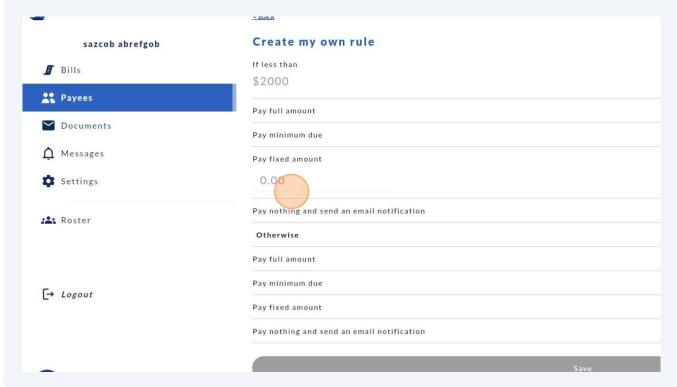
Pay minimum due

Pay fixed amount

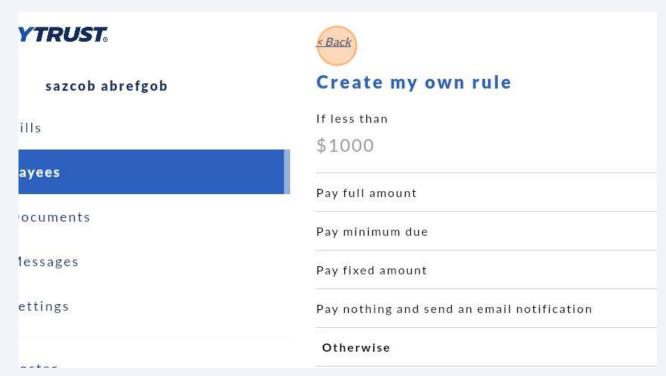
Pay nothing and send an email notification



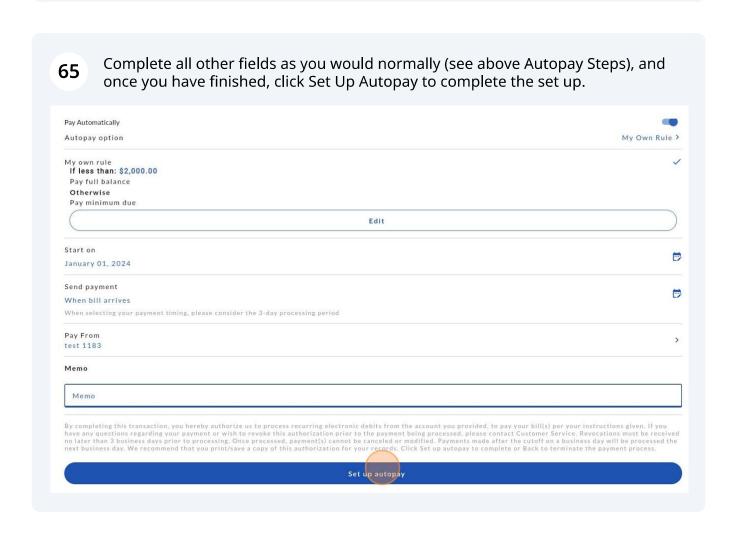
Note: The options available for a custom autopay rule are to pay 1) full amount, 2) minimum due, 3) fixed amount, or 4) nothing. you can also choose the options to pay a fixed amount or pay nothing depending on the amount of your bill as well. This is true for the "If less than" rule AND the "Otherwise" rule.

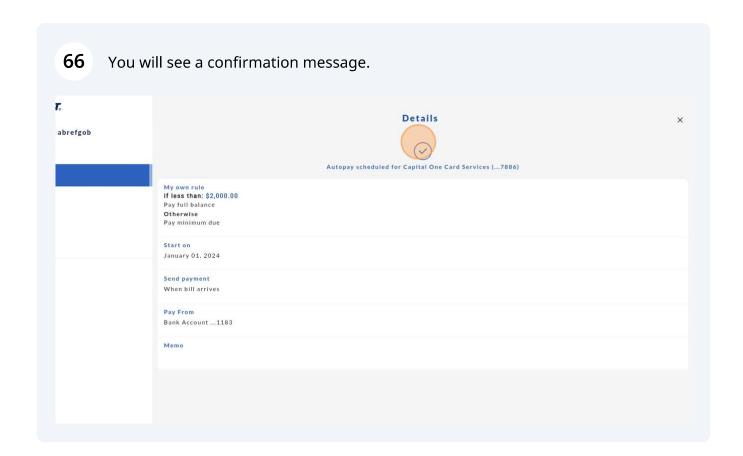


Once you have set the rule you like and saved it, click back to return to complete the rest of the autopay set up.



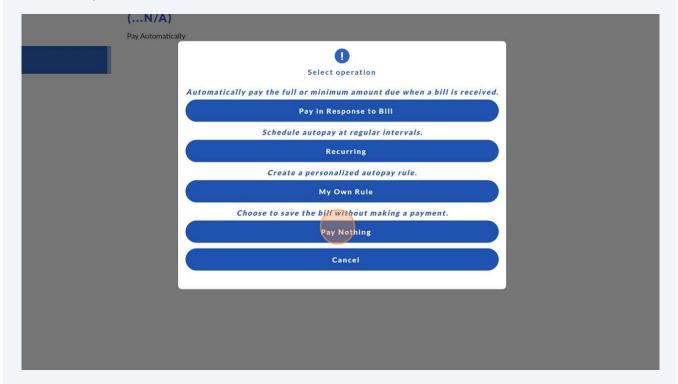
64 Once you've set your rule, you will see it listed in the autopay menu. Pay Automatically Autopay option My Own Rule > My own rule If less than: \$2,000.00 Pay full balance Otherwise Pay minimum due Edit 0 Send payment Ö Set date Pay From Memo Memo





## **SETTING A RULE TO PAY NOTHING**

Finally, the last option you can choose for setting up autopay on the original menu, is to choose to "Pay Nothing." In this case, once your bill has been uploaded, whether as an ebill or by mail, the system will not make a payment (pay nothing) and you will not receive additional alerts to make a payment for your bill or statement. You will still receive a notification that you have a new bill uploaded to your account.



The pay nothing option works best for accounts that you only want to monitor through your Paytrust portal. Maybe payments for your bill have already been set up for autopay with the payee, but you still want the option to view your bills and notices through your portal to keep all bills in the same place. Or maybe you want to set up a Payee and file statements that do not require payment, such as your checking account statements, for your records.

For this option, all you would need to do is set a start date, for when you'd like statements to stop being paid upon receipt. Once finished, you can select "Set Up Autopay" as usual to confirm this rule.

