HOW TO DISABLE POP-UP BLOCKERS IN YOUR BROSWER (chrome or edge)

IF USING GOOGLE CHROME

Please try the following to disable your pop-up blocker for the Paytrust Portal on Google Chrome and try to login to Paytrust after pop-ups for the website are enabled.

1. Please find the 3 vertical dots listed on your browser window at the right-hand corner below the "x" and click on that.



2. At the bottom of the menu, Click Settings.



3. Then Click "Privacy and Security" on the left side:





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- 4. Once you are on the page, click "site settings" at the bottom of the list:





5. Once there, scroll to the very bottom under "content" and click "pop-ups and redirects":

Perm	issions		
9	Location Sites can ask for your location	•	
	Camera Sites can ask to use your camera	•	
Ŷ	Microphone Sites can ask to use your microphone	•	
Ŵ	Notifications Expand all requests	•	
G	Embedded content Sites can ask to use info they've saved about you	•	
Addit	ional permissions	~	
Conte	ent		
٩	Third-party cookies Third-party cookies are allowed	•	
<>	JavaScript Sites can use JavaScript	,	
*	Images Sites can show images	•	
Ø	Pop-ups and redirects Sites can send pop-ups and use redirects	•	

6. Click the second "Add" next to "Allowed to send pop-ups or use redirects"



7. Add the following info (Paytrust.silverbills.com) into the field and click "Add."

ized	Add a site	
wed	paytrust.silverbills.com	
vo sit		Cancel Add

8. Once you have done this, our website should appear on the list from step 6:



Now, please go back to Paytrust.silverbills.com and log in.

IF USING MICROSOFT EDGE

If you are still having issues with logging in, or are experiencing glitches, please try the following steps to disable your pop-up blocker in Microsoft Edge.

1. Please find the 3 vertical dots listed on your browser window at the right-hand corner below the "x" and click on that.



2. At the bottom of the menu, Click Settings.



3. Then Click "Cookies and Site Permissions" on the left side:

Set	tings	Cookies and data stored	
Q	Search settings	Save cookies and data on your device in order to facilitate continuous browsing between sites and sessions	
۲	Profiles	Manage and delete cookies and site data	>
٥	Privacy, search, and services		
-	Appearance		
	Sidebar	Site permissions	
	Start, home, and new tabs		
e	Share, copy and paste	All sites View nermissions for sites ver/ve visited	>
r,	Cookies and site permissions	Their permittenent of ance you to function	
6	Default browser	Parant activity	
$\underline{\downarrow}$	Downloads	The latest changes made to site permissions	
*	Family safety		
fA	Languages	https://app.zoom.us/	>
0	Printers	Microphone allowed	
	System and performance	https://meet.google.com/	>
0	Reset settings	Camera allowed, Microphone allowed	
	Phone and other devices		
Ŕ	Accessibility	All permissions	
9	About Microsoft Edge	Permissions that are applied across all sites	

4. Once you are on the page you should see "Cookies and data stored" in big letters across the top, scroll further down until you get to "Pop-Ups and redirects" under "All Permissions" and click the arrow next to it.:

All p Perm	ermissions issions that are applied across all sites	
0	Location Ask first	>
Ô	Camera Ask first	>
Ŷ	Microphone Ask first	>
((•))	Motion or light sensors Allow sites to use motion and light sensors	>
Q	Notifications Ask first	>
1	JavaScript Allowed	>
	Images Show all	>
Ø	Pop-ups and redirects Blocked	>

5. Click the second "Add" next to "Allow"

←	Site permissions / Pop-ups and redirects	
	Blocked (recommended)	
	Block	Add
	No sites added	
	Allow	Add
	navtrust silverhills com	

6. Add the following info (Paytrust.silverbills.com) into the field and click "Add."

Blocked (recommend	ed)		
Block			A
No sites added	Add a site	×	
Allow	Site		Ad
a paytrust silver	Paytrust.silverbills.com		

7. Once you have done this, our website should appear on the list from step 6:

Blocked (recommende	:d)	
Block		Ado
No sites added		
Allow		Add

Now, please go back to **Paytrust.silverbills.com** and log in.

IF USING OTHER BROWSERS

Please follow the instructions to disable the pop-up blockers for the specific browser you are using.